

BOC Healthcare
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Important information about the supply of Medical Carbon Dioxide

An unexpected plant outage at one of BOC's medical carbon dioxide filling facilities has resulted in a temporary restriction in product availability. And whereas BOC is still able to fully meet customer demand through alternative filling facilities, the supply chain has been extended as a result. It is therefore necessary, with immediate effect, to temporarily introduce an increased lead time of **3 days** in order to appropriately manage the supply of carbon dioxide. This is not linked to any wider carbon dioxide shortages that are being experienced in other sectors, supplies of medical carbon dioxide are, and remain, secure.

Our priority is always patient comfort and wellbeing and please rest assured that BOC has contingency plans in place for such events. However, despite our best efforts to manage supplies, there will be some disruption to normal supply and delivery schedules. As a result, the increased lead time will be in place for carbon dioxide until further notice.

I would like to assure you that we are doing everything within our control to manage the situation and we are making every effort to minimise any disruption to customers.

The supply situation can change at short notice and we will continue to monitor the situation very closely and keep you informed of any significant developments and changes to supply restrictions. An update will be provided in one weeks' time, unless there is a significant change ahead of this.

Yours Sincerely,



Hannah Harris

Product Manager – Healthcare Gases