

BOC Healthcare
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19th July 2019

Important information about the supply of Nitrous Oxide and ENTONOX®

I wrote to you on the 28th June to advise that production issues at our Nitrous Oxide plant had resulted in depleted national stocks and product shortages. This led to the implementation of a 5-day lead time for Nitrous Oxide and ENTONOX.

Since our last communication BOC has successfully brought the production plant back into full operation. Following this, a stock recovery plan has been devised and implemented to increase both customer and national stock levels back to target as soon as possible.

I am pleased to advise that the lead time for Nitrous Oxide and ENTONOX will be reduced to **2 days** from Monday 22nd July.

Whilst this is a positive step to resuming the normal supply of Nitrous Oxide and ENTONOX, supply of products continues to be extremely closely managed. If you have any concerns, please continue to liaise directly with your Account Manager.

Please contact BOC should you require an emergency supply of Nitrous Oxide or ENTONOX including details of the cylinder quantity required and the department using them. All emergency requirements continue to be reviewed, prioritised and allocated where appropriate to maintain supplies to all critical areas (maternity departments, theatres and ambulance trusts).

The supply situation can change at short notice and we continue to monitor the situation very closely and will keep you informed of any significant developments and changes to supply restrictions.

Yours Sincerely,



Hannah Harris

Product Manager – Healthcare Gases